CONFERENCE DAY

15th SEP 2022 | LONDON

08:45:   Registration & Morning Networking

08:45:   Conference Chair's Opening Remarks

09:05:   Opening Panel Session
How the FS sector can aid in the economic recovery

     Have consumer priorities rapidly changed during 2021?

     How has the future of digital transformation been changed by COVID-19?

     What are FS companies doing to manoeuvre within this economic down turn?

     How are you overcoming barriers to adopting digital payments?

     Do you think it's a time to be proactive or reactive?

10:05:   Examining Finance Transformation Models For the New Normal and Beyond

At a time of so much disruption and opportunity many finance organizations are re-thinking their business model. There are a number of "paths", or models, that companies may follow on their Finance Transformation journey. These models are based on their corporate strategies. And each model is a unique combination of the decisions that tackle the following business questions:

     Why? (What is the primary goal of the transformation?)

     When? (Is the transformation started during the prosperity or due to stagnation?)

     What? (What is the content and geographical scope of the transformation?

     Who? (Will the transformation be led by external consultants or in-house?

     How are stakeholders involved?)

     Where? (What is the role of SSC in the transformation?)

     How? (Is the transformation digital? Lean? Scaled agile? etc.)

10:30:   *For many organizations, scale and resources changed drastically in the last year, but the demands against finance didn't. The onus now is on working 'smarter,' wringing out opportunities from every conceivable corner and data analytics is the way to do that. Whether it's saving on costs, finding opportunities for better productivity, risk management or resource allocation the answer is in the data. This session talks about doing more with less, specifically:*

     Prioritizing the right data

     What has been the most useful data insight uncovered by your organization?

     Sorting the critical tasks from the 'nice to have'

Understanding what better performance means for your organization and directing your strategy towards it

10:55: *Ethics of AI / Conversational AI*

Artificial intelligence is continuously adapting and being used for a variety of purposes, especially within financial services. However, institutions need to be aware that designing AI systems using codes that ensure ethical automated responses is essential to progress forward. This panel sessions debates and gives perspectives:

- How to ensure ethical AI programs
- Why is it important for AI to prioritise the well-being of humans?
- What to do when AI is proven unethical
- Conflicts against ethical AI

11:20: Networking & Coffee Break

11:50: Accelerating Digital Transformations through Cloud Platforms

12:15: Transforming the Funding Process to support Digital Transformation

12:35: Does Digital Transformation equivalent to Fraud Transformation?

13:00: Networking Lunch Break

14:00: Afternoon Panel: Transitioning FSI Big Data Workloads to the Cloud

Cloud migration is gaining momentum in major financial institutions with many making large scale public commitments to the cloud. Due to the size of the systems involved, some of the most attractive targets for migration are 'big data' workloads. However, these workloads also present some of the hardest technical challenges to migrate.

- How can the financial space combine both streaming and batch data consumption to work across real-time and historical content?
- Why is there a need to support diverse workloads which include application usage, data science and quantitative research?
- How to balance transitioning with the desire to take advantage of cloud features like on-demand scalable compute.

14:40:   Payments Transformation as part of Digital Transformation Journey

15:05:   Ethical AI considerations and Governance

15:35:   Networking & Coffee Break

15:50:   Modernizing from Within: A Roadmap for Digital Transformation

16:40:   *AI impact across the Insurance Value Chain*

              Major tech and behaviours shifts impacting the world of insurance
              Towards data-driven insurance– emerging business models
              AI enabled solutions across the value chain, key benefits and challenges

17:00:   Conference Chair's Closing Remarks